

"CAPTURING THE CORPORATE KNOWLEDGE"

PROGRAM FOR THE AUSTRALASIAN LIBRARIES IN EMERGENCY SERVICES (ALIES) WORKSHOP.

TUESDAY APRIL 22 - THURSDAY APRIL 24, 2003

Venue for the workshop - Flat Floor Theatre. EMA.

DAY 1. TUESDAY 22 APRIL 2003.

1.00 pm. Lunch. EMA dining room

2.00 – 3.00 Official opening.

*Welcome to EMA, Morrie Bradley. Director Knowledge Management & Business.

*Program outline, aims, objectives and outcomes of the workshop, EMA admin video, Linda Hansen. Library Manager.

*Roundtable introduction by participants.

3.00 – 3.30 Afternoon tea

(This session facilitated by June Donald. Forensic Science Centre)

3.30 – 4.00 Metadata by Jillian Hiscock. Library Manager. Department of Infrastructure Victoria

(This session facilitated by Tony Stephenson, Manager, Information and Library Services, NSW Police College Library)

4.00 – 5.00 Knowledge Management case study by Anne Pickles, Information Co-ordinator, NSW Fire Brigade. Includes discussion on case study led by Tony Stephenson.

5.00 – 5.30 Challenges in knowledge management by Rob Lee, Assistant Director Knowledge Management and Business, EMA.

5.30 – 6.30 Consultative Committee meeting on ALIES Charter/Mission statement in Flat Floor Theatre

Workshop Committee judging ALIES Logo in EMA Library

6.30 Dinner. EMA dining room

DAY 2. WEDNESDAY 23 APRIL 2003

(These sessions facilitated by Jill North, Tasmanian Ambulance Service)

8.30 – 9.30. Virtual reference services by Margaret Davson, Manager, Library and Information Services. Australian Institute of Police Management. Includes question and discussion time

9.30 – 10.00 Report from Consultative Committee

10.00 – 10.30 Morning tea

10.30 – 11.30 Syndicate groups. Police, Fire, Health/Disaster. Topics e.g. consortia, user education, collection development, Library deposit of organisational documents. *Facilitators to ensure that discussions are documented to be presented on Day 3.*

Police – facilitated by Sonya Cameron. Reference Librarian. Victoria Police Central Library. Syndicate Room (1)

Fire – facilitated by Barbara Glass. Library Manager. NSW Rural Fire Service. Syndicate Room (2)

Health/Disaster – facilitated by Kerry Johannes. Library Manager. Victoria Institute Forensic Medicine Syndicate Room (3)

(This session facilitated by Kerry Johannes)

11.30 – 12.30 Electronic document delivery by Johna Low. Product Manager. DA Information Services

12.30 – 1.30 Lunch. EMA dining room

(This session facilitated by Tony Stephenson)

1.30 – 2.30 Knowledge Management case study by Jenny Power. Library Manager. Australian Federal Police (Tony Stephenson to lead discussion)

2.30 – 3.15 Trends in copyright issue in electronic delivery by Gary Anderson, Director, Web Services, Attorney General's Department.

3.15 – 3.30 Group photo break

3.30 – 4.00 Afternoon tea

4.00 – 4.30 Intellectual property panel discussion with Leanne Cummings (Discussion leader), Grace Nieuwenhuizen, Linda Hansen, John Laurie. ALIES to investigate, develop and implement a network that captures intellectual property generated within our organisations, as well as provide online full-text access to such information. This would be an exercise in knowledge management where our results could be provided to our clients via the ALIES web site. We may also even approach it as a profit making activity where the public may be able to purchase our materials. We could also include 'non-public' materials which would be password protected.

6.30 Workshop dinner at the Mountain Inn.

Cost \$30 per person.

ALIES Logo announced by Jill North.

DAY 3. THURSDAY 24 APRIL 2003

(These sessions facilitated by Giovanna di Natalie, Reference Librarian, EMA)

8.30 – 9.00. Terrorism and information resources presentation by Don Patterson, Assistant Director, Specialist Capabilities, Directorate of Planning & Operations, EMA

9.00 – 10.00 Syndicate group leader's presentations of discussions and outcomes.

10.00 – 10.30 Morning tea

10.30 – 12.00. ALIES Charter/Mission statement by Margaret Davson
ALIES Directory/Website/Listserv by Craig Irvine
ALIES Logo – consideration of use by Jill North
Library document sharing on ALIES website by Jill North
Outcomes and recommendations by Jill Don
Next ALIES Workshop Committee by Nina McPherson
Farewells - Linda Hansen

12.00 – 12.50 Lunch.

12.50 Bus leaves for Melbourne Airport.