

## About the Presenters

**Emery Roe** teaches public policy and management and is a policy analyst on science, technology and environmental issues. He specializes in identifying better management strategies for critical service provision in large technical systems, including electricity and water. His recent book, co-authored with Paul Schulman, is *High Reliability Management: Operating on the Edge* (Stanford University Press 2008). It is the first longitudinal study of one of the world's most complex infrastructures, the California high-voltage transmission grid, and the work has been called "highly rewarding," "of utmost importance," and an "instant classic" by reviewers.

Roe is also author or co-author of other publications, including *Narrative Policy Analysis* (1994), *Taking Complexity Seriously* (1998), and *Ecology, Engineering and Management* (2002). He has taught short courses and workshops in Germany, Finland, The Netherlands, Kenya, Japan and the United States. Roe has consulted for the Ford Foundation, UNICEF, USAID and the International Fund for Agricultural Development, undertaken research for international centres at Cornell, Harvard and UC Berkeley, and written technical reports for the California Energy Commission and the California Independent System Operator, among others. Roe has just finished a book on how better to handle policy and management messes, including those in finance and banking.

**Paul 't Hart** is a Dutch Australian who arrived here in late 2005 and is Professor of Political Science at the Research School of Social Sciences, Australian National University, and Professor of Public Administration, Utrecht School of Governance, Utrecht University, the Netherlands. He is an adjunct professor of the Australian New Zealand School of Government, where he convenes the Leading Public Sector Change course in the EMPA programme. He has taught and trained thousands of mid-career and senior officials within the public service, military, police and emergency services in The Netherlands, Sweden, and Australia. He has had visiting positions in Oxford and Stockholm. Paul's research, teaching and training activities focus on public leadership, political-administrative relations, crisis management, policy evaluation, and public accountability. A multiple prize-winning author, his recent books include: *The Politics of Crisis Management: Public Leadership Under Pressure* (Cambridge UP 2005), *Observing Government Elites: Up Close and Personal* (Palgrave 2007), *Governing After Crisis* (Cambridge UP 2008), *The New Eurocrats* (Amsterdam UP 2008), *Public Leadership* (ANU E Press 2008, forthcoming), and *Dispersed Leadership in Democracy* (Oxford UP 2009, forthcoming).